

RESOURCES DIRECTORATE
GROWTH PROPOSALS

Annex 2

Ref	Brief Description	Net Cost 2007/08 £(000)	Full Year 2008/09 £(000)	Full Year 2009/10 £(000)
a) Service Pressures assumed within the report				
RSG01	<u>Benefits Subsidy - Homeless People</u> The Council suffers from a loss of housing benefit subsidy following the decision to reduce the numbers of homeless people being sent to Bed & Breakfast accommodation. The subsidy does not fully cover the cost of housing in private sector accommodation which is being used as an alternative.	190.00	190.00	190.00
RSG02	<u>Debt Recovery</u> Additional resource to increase efficiency in recovering debts relating to Council Tax, Housing Benefit overpayments, National Non-Domestic Rates and other Sundry Debtors. The member of staff (tried in 2006/07) will act as an intermediary between the Council and the external bailiffs and is anticipated to speed up outstanding payments to the council.	29.00	29.00	29.00
RSG03	<u>Procurement</u> The work of the procurement team over the past few years have brought significant savings to the organisation. However due to the reduced number of corporate contracts that are still to be let it is anticipated that the total savings available in the future will not be enough to reach the target set in previous budgets.	100.00	100.00	100.00

Recurring Bids Total **319.00 319.00 319.00**

One-off Bids Total **0.00 0.00 0.00**

b) Other Service Pressure Options

RSG04	<u>Corporate Customer Services</u> Proposal to create a post to develop corporate customer standards and complaints, compliments and feedback to customers.	50.80	42.80	42.80
-------	--	-------	-------	-------